



PRIVACY POLICY

The Quebec Ice Hockey Federation Inc. (hereinafter “**Hockey Québec**”) is a non-profit organization whose mission is to provide a positive, safe, and accessible environment, as well as programs focused on learning and enjoyment for all hockey players in Québec. Hockey Québec aims, among other things, to develop amateur sport and excellence in the practice of ice hockey throughout the province. To achieve our objectives, we must, among other things, work closely with our collective, affiliated, and active members who contribute to making hockey activities accessible throughout Québec that we sanction and recognize as the duly recognized governing sports federation by the Government of Québec.

As part of providing our activities, we must process personal information. In order to maintain your trust, we are committed to following the following privacy policy (hereinafter the “**Policy**”) to protect the confidentiality, security, and accuracy of the personal information we collect, hold, use, or disclose in accordance with applicable legislation. We have also established this Policy to explain our practices regarding the personal information we collect when you visit our website, <https://www.hockey.qc.ca/fr/index.html> (hereinafter the “**Website**”) or through our hockey activity registration management platform.

This Policy takes into account the requirements of the Act Respecting the Protection of Personal Information in the Private Sector, CQLR, c. P-39.1 (hereinafter the “**Act**”) and any other applicable legislation.

1) PERSONAL INFORMATION

Personal information is defined as any information concerning a natural person that directly or indirectly allows that person to be identified.

Professional information, such as title, business mailing address, business email address, or business telephone number, is not included in the notion of personal information.

2) CONSENT

Any collection of personal information is carried out in various forms, including by telephone, when you send us an email, or when you create an account or complete a transaction on a digital platform we use, on our website, or when you browse it.

Hockey Québec ensures that your consent for the collection, use, and disclosure of your personal information is obtained before or at the time of collection, except where exceptions may apply under the Act. Accordingly, personal information may only be used by Hockey



Québec for the purposes for which it was collected unless you consent otherwise or the use is otherwise permitted by law.

Hockey Québec may validly consider that consent for the use of your personal information collected for one or more specific purposes has been given in a clear, free, and informed manner when :

- You have verbally or in writing consented to the collection and use of personal information;
- You have voluntarily provided personal information.

Any person requiring assistance in understanding the scope of their consent may contact the person responsible for the protection of personal information identified in this Policy.

Hockey Québec does not knowingly solicit or collect any personal information directly from a minor. When Hockey Québec must collect personal information concerning a minor, authorization from the holder of parental authority or the legal guardian will be requested.

You may suspend or withdraw your consent to the use and disclosure of personal information concerning you. However, depending on the circumstances, withdrawing your consent may prevent us from continuing to provide the products or services you requested or from adequately evaluating and processing your requests.

3) WHAT PERSONAL INFORMATION DO WE COLLECT AND WHY?

Hockey Québec may collect personal information through one or more duly authorized service providers.

Please note that our partner, Spordle, developed the platform called Hockey Canada Registry (hereinafter the “**HCR Platform**”), which is Hockey Canada’s national platform for registrations and management of hockey activities across Canada. Hockey Canada controls the HCR Platform, which is made available to Hockey Québec in order to collect personal information from its individual members through the platform.

We primarily collect personal information listed below in the following circumstances :

- a) When registering as a participant and during participation in hockey-related activities (affiliation as an individual member with Hockey Québec) :** Name, surname, date of birth, gender, email address, home address, telephone number, proof of residence, any official government document or utility bill, birth certificate, preferences regarding promotional communications and regarding the capture, recording, and dissemination of your image, voice, and certain personal information concerning you, history of hockey activity registrations, team, current and previous levels and categories,



position, game statistics, indication regarding registration, where applicable, in national-level activities and our Sport-Études program. Where applicable, participation in hockey activities as a volunteer is also indicated.

Optional demographic information is also requested, such as the country of birth, citizenship, race or ethnic origin, and whether you identify as Indigenous.

When the member is a minor, the names, surnames, email addresses, and telephone numbers of the parents or holder of parental authority are also collected.

Medical personal information is collected from players who are part of a Québec team through a dedicated form. In order to ensure player safety during practices and games, it is necessary to obtain information concerning the player's medical condition, medications, emergency contact information, health insurance card number, and authorization to administer care where applicable. This information is not stored on the HCR Platform.

When an individual member belongs to the coaching category, the NCCP number is also collected.

Where applicable, and depending on the class of individual membership sought, information obtained through a criminal background check may also be collected, in accordance with Hockey Québec's applicable policy on the matter.

Registrations for training and/or qualifications are also collected where applicable.

Hockey Québec does not have access to your banking or credit information during registration. This information is neither accessible to us for consultation nor storage and is governed by all terms and policies established by Spordle Inc.

The personal information collected during your registration as a participant in hockey-related activities and throughout your affiliation as an individual member is used for the following purposes:

- To allow your affiliation as an individual member of Hockey Québec;
- To implement training and athletic development programs;
- To establish and manage a competition network;
- To ensure that you train in the appropriate age division and class;
- To establish your eligibility for selections to competitions;
- To send you promotional offers;
- To communicate with you through newsletters;
- To capture, record, and disseminate your image, voice, and certain personal information concerning you;
- To allow your participation in the activities we offer and in activities we sanction and that is offered by our collective, affiliated, or active members;



- For statistical purposes.

- b) When you contact us through our online form :** Name, surname, email address, organization, country, and telephone number.
- c) When you subscribe to our newsletter :** Name, surname, and email address;
- d) When participating in contests :** Name, surname, email address, home address, and telephone number. Hockey Québec does not have access to your banking or credit information. This information is neither accessible to us for consultation nor storage and is governed by the terms and policies established by the partner selected for the event.
- e) When making a donation :** Name, surname, email address, home address, and donation amount. Hockey Québec does not collect banking or credit information for online donations made through the Placements Sports and Loisirs Program. This information is not accessible to us for consultation or storage. When an anonymous donation is made, only the donation amount is communicated to us by our partner managing the program, namely Sports-Québec Corporation.
Your use of the website <https://www.jedonneenligne.org/sportsquebec/PLSPLGEN/> is subject to the terms and policies established by Logilys Inc.
- f) When submitting a nomination for any tribute, award, or recognition:** Name, surname, email address, home address, telephone number, photograph, detailed résumé, and complete list of the candidate's achievements, provided the candidate has authorized the submission of their nomination. All personal information required from individuals submitting the nomination is also collected in accordance with applicable policies.
- g) When applying for a job posting :** Name, surname, email address, home address, telephone number, professional experience, employment profile, and any other information relevant to the nature of the position posted by Hockey Québec, including, where applicable, information obtained through a criminal background check conducted in accordance with Hockey Québec's applicable policy.
- h) When applying to serve on Hockey Québec's Board of Directors :** Name, surname, email address, home address, professions, all information required in the prescribed nomination form, including information obtained through a criminal background check conducted in accordance with Hockey Québec's applicable policy. Once elected, appointed, or designated, any director must also provide photo identification.
- i) When browsing our website :** Certain information is automatically collected to enhance your browsing experience. Please consult the section below regarding cookies.



4) RETENTION PERIOD OF PERSONAL INFORMATION

Hockey Québec uses, discloses, and retains your personal information only for as long as necessary to fulfill the purposes for which it was collected and as permitted or required by applicable legislation.

Once you withdraw your consent or your consent expires, Hockey Québec may nevertheless retain your personal information, without using it, according to a retention schedule it may establish from time to time, in compliance with the law and its operational needs.

Finally, Hockey Québec ensures the destruction of personal information once it is no longer necessary and the purposes for which it was collected have been fulfilled.

5) SECURITY MEASURES

All personal information collected by Hockey Québec is stored in secure locations and on controlled servers located, where possible, in Québec and elsewhere in Canada. However, our service providers may store personal information on servers located outside Canada and may be subject to the laws in force in those countries. In such circumstances, we take reasonable measures to ensure that your personal information receives adequate protection in accordance with this Policy.

In addition, all personal information transmitted during your registration is encrypted. It is therefore impossible for anyone to intercept it, and it remains strictly confidential. A locked padlock appearing at the bottom of your browser window, as well as a URL beginning with "https://" rather than "http://", indicates that the page on which you conduct your transactions is protected by the SSL (Secure Socket Layers) protocol.

Hockey Québec undertakes to maintain an adequate level of physical, procedural, and technical security in its offices and storage facilities in order to prevent any unauthorized access, disclosure, reproduction, use, or modification of its members' personal information. This principle also applies to the disposal or destruction of personal information.

We limit access to personal information to authorized staff members and volunteers whose duties require such access. These individuals are properly trained to ensure the protection of personal information and respect for privacy.



6) WHICH THIRD PARTIES MAY HAVE ACCESS TO YOUR PERSONAL INFORMATION?

In addition to Hockey Québec staff members and volunteers whose duties require access to collected personal information, the following persons may have access to your personal information :

- a) Certain service providers may have access to your personal information in order to provide the required service, but they are strictly prohibited from using such information for any other purpose. Hockey Québec ensures that a service agreement is signed with each supplier to ensure the protection of any personal information communicated to them;
- b) Hockey Canada, since by joining Hockey Québec as an individual member, you automatically become a registered participant with Hockey Canada. Furthermore, Hockey Canada, as the organization controlling the HCR Platform, has access to all personal information collected there.
- c) Depending on the hockey-related activities in which you choose to participate :
 - 1) The minor hockey association that is an active member of Hockey Québec where the hockey activities in which you are registered as a participant take place during the relevant season. You then become a member of that association.
 - 2) The regional corporation that is a collective member of Hockey Québec and/or where the hockey activities in which you are registered as a participant take place during the relevant season (regional territory). You then become a member of that corporation.
 - 3) The hockey league that is an affiliated member of Hockey Québec where the hockey activities in which you are registered as a participant take place during the relevant season.
 - 4) The Réseau du sport étudiant du Québec, which is an affiliated member of Hockey Québec and where you are registered for the relevant season, where applicable;

By consenting to provide your personal information to Hockey Québec during your registration for hockey-related activities, you also consent to such information being disclosed to and used by one and/or the other of the above-mentioned entities, depending on the circumstances, for the same purposes for which it is collected by Hockey Québec, with the necessary adaptations.



- d) The RINKNET software, a database centralizing statistics for elite-level players for recruitment/scouting purposes if you have consented to it where applicable;
- e) Any person with the authority to compel disclosure and who requires such information in the exercise of their duties, as authorized by applicable law, as well as any person to whom disclosure is necessary or permitted under applicable law.

We never disclose your personal information to third parties other than those mentioned above unless we have obtained your consent.

We do not sell our list of individual members to any organization or company, nor do we exchange it with anyone.

7) LINKS TO EXTERNAL WEBSITES

The Website operated by Hockey Québec may contain links to external websites (third-party websites, suppliers, or partners, including the one allowing use of the HCR Platform) that are not covered by this Policy. Information you provide on those websites is subject to the privacy policy of the external website if one exists.

We are not responsible for privacy policies adopted by third parties or any other partner, as each must comply with the legislation in force in its country of residence. We therefore suggest reviewing the privacy policies displayed on each of these websites to understand how personal information may be collected, held, used, or disclosed there.

8) “COOKIES” ON THE WEBSITE

You may browse the website anonymously at any time without revealing personal information to us. When you connect to our website, our server, through connection cookies, identifies the IP address of your computer, tablet, or mobile device (hereinafter the “Device”) in order to allow data exchange, enabling us to compile traffic statistics. No personal information is linked to your IP address.

Cookies are pieces of information sent to you by a website when you visit it. They are stored temporarily or permanently on your device to keep track of your visit. We may use cookies to facilitate your navigation or personalize your use of our website. Cookies are harmless in that they cannot extract personal information from your device. You may review and delete them if you wish. You therefore retain full control over them. We recommend referring to your browser settings to make the appropriate changes.

The website notably uses Google Analytics cookies. These cookies are used to collect information about how visitors use our website. We use the information to compile reports



and help us improve our website. Cookies collect information anonymously, including the number of visitors to the website, where visitors came from before visiting the website, and the pages they visited.

Upon your first visit to our website, you have the opportunity to configure cookies by selecting the “Learn More” option in your browser settings, then selecting “View our partners”.

9) ACCESS TO YOUR PERSONAL INFORMATION

We allow any person concerned by the personal information we collect and hold to correct any inaccurate or incomplete personal information concerning them. For any request, please contact in writing the person responsible for the protection of personal information identified below. We will respond to any request for access or correction within thirty (30) days of receiving the request. If the request is denied, the reasons for refusal will be communicated to the person making the request.

10) COMPLAINT

In order to maintain and improve the quality of its services, Hockey Québec allows any person to express dissatisfaction regarding the protection of personal information it collects, holds, uses, or discloses. Any person wishing to file a complaint must contact in writing the person responsible for the protection of personal information identified below. The complaint must include the following information concerning the complainant :

- First and last name;
- Telephone number;
- Mailing address or email address;
- Reasons for the complaint.

All complaints will be handled confidentially. Hockey Québec will acknowledge receipt of the complaint within five (5) business days of its receipt. Hockey Québec will respond to any complaint within thirty (30) days of receiving it.



11) CONTACT INFORMATION OF THE PERSON RESPONSIBLE FOR THE PROTECTION OF PERSONAL INFORMATION

Geneviève Diotte
Director, Member Development and Engagement
Fédération québécoise de hockey sur glace inc.
7665, boulevard Lacordaire
Montréal (Québec) H1S 2A7

Téléphone : 514-252-3079
Courriel : gdiotte@hockey.qc.ca

12) EFFECTIVE DATE AND MODIFICATION OF THE POLICY

This Policy comes into force on the day it is adopted by Hockey Québec's Board of Directors and takes effect immediately upon such adoption. This Policy may be amended by Hockey Québec at any time. Any amendments to this Policy will come into force upon publication on our website.

Last updated: May 28, 2026